

BABAT 10TH ANNUAL SOCIAL AND NETWORKING EVENT

THURSDAY, APRIL 15, 2021
10:00 AM – 5:00 PM ET

WHAT TO KNOW BEFORE YOU LOG ON

We look forward to seeing you at the 2021 BABAT April Social this week! Below, please find additional information and tips to help you get the most out of this virtual experience!

General Information:

- The BABAT April Social will take place via the online event platform Socio.
- For best functionality, we recommend using your desktop or laptop computer, rather than your mobile device, with audio run through your computer. Chrome is the recommended browser for the best user experience.
- **All attendees have been sent a link and access instructions for the Socio website, where the April Social will take place. Please contact mrodger@virtualinc.com or 978-404-2112 if you did not receive that or need access to the Socio site.**
- The Socio site includes all the information you need to navigate through the day's agenda, including speaker information, session links, CEU information, sponsor information and the opportunity to make connections with other registrants. The Socio site is currently live, so please log in and look around!
- Please take a moment to edit your profile. Other attendees will see this during sessions and throughout the event. To edit your profile, please click your profile picture or icon at the bottom left sidebar. You may add a photo, bio, and other details.
- The BABAT April Social has been approved for 5.5 CEUs: 2 Ethics, 2 Learning and 1.5 Supervision.
- Please use the following user guide to assist your conference experience: <https://help.ea.socio.events/en/>
- If you have any general questions, please email mrodger@virtualinc.com.

Before the Conference Begins

- **Event Details:**
 - View the most recent agenda of sessions offered during the 2021 BABAT April Social [here](#) or via the [Socio website](#).
- **CEU Instructions:**
 - Please log in to the [Socio website](#). **All attendees have been sent a link and access instructions for the Socio website, where the April Social will take place. Please contact mrodger@virtualinc.com or 978-404-2112 if you did not receive that or need access to the Socio site.**
 - Visit <https://ceuhelper.com/info> (a web/mobile application for obtaining and tracking CEUs) to sign up for an account and download the app. You are required to download and use CEU Helper if you are obtaining CEUs. A tutorial is available for new users, and previous users should update to the most recent version.
 - **Please "Join Conference" in CEUHelper BEFORE the Social starts.**

During the Event

- **Event Details:**

- **Log in early!** Plan to log in to the event early enough to ensure you are ready and your internet connection is functioning properly, and to explore the site! Of particular interest is the Agenda, Speakers, Attendees, and Sponsor sections. In addition, the CEU information included in this email can also be found in the CEU Information section of the site.
- **Joining a session:** Once you log in on the Socio website, simply select the agenda item, and click on the Video stream or Zoom link provided in the item. All agenda items will have a link provided to join the session.
- **Q&A:** You will have the opportunity to ask the speaker questions in the Q&A chat. Each session has been assigned a session moderator to facilitate the Q&A.
- **CEU Instructions:**
 - Tune into each presentation at the assigned time.
 - The session sign in and out codes will be provided at the beginning and end of each April Social session, in a slide in the presentation, the session chat, and in the description for each session.
 - Input the assigned unique 4-digit event codes to sign-in and sign-out of each presentation using CEU Helper on your device (i.e., phone, tablet). Attendees will need to click “View other options” under “Force Check in” in order to enter the values.
 - Watch each presentation in its entirety and successfully respond to ALL (four) alertness checks that will appear randomly throughout each presentation via the poll functionality.

After the Event

- **CEU Instructions:**
 - Make sure you choose to "Leave the Conference" on CEU Helper after you are done viewing all of the online live presentations. This will make sure all your CEUs are synced.
 - You will receive a CEU certificate via email (remember to check junk email folders).

Important CEU Reminders:

- You are required to use CEU Helper to sign-in and sign-out of each presentation. More specifically, you will be required to enter a unique 4-digit event code to sign-in and a unique 4-digit event code to sign-out of each presentation. The session sign in and out codes will be provided at the beginning and end of each April Social session, in a slide in the presentation, the session chat, and in the description for each session.
- You only have a few minutes at the beginning and at the end of each presentation to sign-in and sign-out, respectively, using CEU Helper. If you try to sign-in too late and/or sign-out too early, CEU Helper will not accept the event code and you will not successfully sign-in and/or sign-out.
- You are required to watch each presentation in its entirety. For EACH presentation: If you do not successfully sign-in and sign-out using CEU Helper, miss more than 5 minutes, and/or do not respond successfully to ALL alertness checks, you will not receive the CEU for that presentation.
- For each presentation, data is being collected on when you sign-in and sign-out using CEU Helper, as well as when you tune in, the number of alertness checks you successfully responded to, when you tune out, and how long you streamed each presentation. This data will be used by BABAT conference staff to confirm CEU eligibility.
- Poor Internet connectivity and/or dropped coverage is not an acceptable excuse for online attendees failing to successfully sign in, sign out, watch the entire presentation, and/or respond to all alertness checks.

Key Contacts:

- Should you have difficulty logging in to Socio, please contact Margot Rodger with BABAT’s Events Team at mrodger@virtualinc.com, or call or text at 978-404-2112.
- Technical support for CEU Helper is available and can be reached at support@ceuhelper.com.
- For questions regarding the CEU process, please contact kathy@babat.org.